

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 28th day of June 2019
C.G.No:53/2019-20/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

A.Jayaramaiah,
S/o. V. Venkaiah,
Rebala (V),
Buchireddypalem,
Nellore -Dist.

Complainant

AND

1. Junior Accounts Officer/ERO/Buchireddypalem
2. Assistant Executive Engineer/O/Damaramadugu
3. Deputy Executive Engineer/O/Buchireddypalem
4. Executive Engineer/O/Kavali

Respondents

ORDER

1. Complainant presented this complaint stating that he is having service Connection No.3241316002842 in Rebala (V) for fish pond service. He has been paying the bills regularly. During Apr'2019 the RMD was shown as 63.89 KVA but his billed MD was 4.69 KVA only. Bill was issued erroneously for excess amount. Hence requested to revise the bill.
2. Respondent No.3 in his written submission has explained that he had inspected the service connection under question and submitted a detailed report to respondent No.4 for withdrawal of additional load amount. The respondent No.4 in turn has approved for withdrawal of additional load amount on 14.05.2019. The respondent has also enclosed final assessment orders issued by respondent No.4 which depicts the final assessment as zero.

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DESPATCHED
DATE *2/7*

3. Since the additional load amount has been deleted by respondents as per the request of the complainant the complaint is disposed off accordingly.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 28th June 2019.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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RECEIVED
DATE